



Important Updates

Provider Revalidation - DWP and Hawki

Iowa Medicaid is in the process of revalidating dental providers. Please review the Informational Letter (IL) released by Iowa Medicaid on July 25, 2024, which includes a step-by-step process: [IL 2616-MC-FFS-D](#).

The first step to start the revalidation process is by printing and mailing [this form](#).

Ensuring revalidation is completed promptly is imperative to maintain ongoing enrollment with Iowa Medicaid. Failure to undergo revalidation with Iowa Medicaid may result in the inability for Delta Dental to process claims for providers in the DWP, DWP Kids, and Hawki networks.

For any questions regarding the process, if revalidation is needed for a provider, or current revalidation status, contact Iowa Medicaid at (800) 338-7909.

Dental Fraud

Did you know Delta Dental has training on our secure [Dentist Connection](#) to help you and your office better understand compliance and fraud, waste, and abuse?

The training is under the Resources tab in Education Courses under Provider Training. If you notice any dental services on your Remittance Advice that were not actually done, or if you think there might have been wrong information submitted to Delta Dental, please call us toll-free at 1-888-472-2793 or email provrelations@deltadentalia.com.

Dentist Connection Manual Updated

With Delta Dental's secure Dentist Connection, you can easily look up patient benefits, submit a claim, access claims status, sign up for direct deposit and more. Check out the [Dentist Connection User Manual](#) for more information on using this helpful tool.

DWP Risk Assessment

Effective August 1, 2024, Delta Dental will no longer reimburse providers for completing the PreViser risk assessment (D0601, D0602, and D0603 codes).

If you wish to use the risk assessment with members to aid in treatment planning, you can continue to use [Previser](#).

Dental Connections Floss Cutting Celebrated

The Delta Dental of Iowa Foundation is proud to support the work of Dental Connections and their Smile Squad mobile dental clinic program with a \$450,000 grant to replace an aging mobile clinic. A "Floss-Cutting" was held in early October to celebrate the new mobile with Des Moines Public Schools.

As a community-based dentistry program, the Dental Connections Smile Squad eliminates transportation barriers by delivering dental care directly to those in

need. While the priority will continue to be serving children and adults in the Des Moines metro, this new state-of-the-art mobile unit will allow the program to expand services with new partners to reach more individuals both locally and in rural areas across the state.



Supporting Iowa Mission of Mercy for 15 Years

The Delta Dental of Iowa team along with members of our Foundation were part of the Iowa Dental Foundation's Iowa Mission of Mercy held in Sioux City, October 5-6. For 15 years, Delta Dental and our Foundation have contributed more than \$569,000 to the annual Iowa Mission of Mercy.





For your **smile**. For your **health**.
For your **community**.

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