



Important Updates

Nationwide Patient Eligibility Search

You can conduct a Benefits and Eligibility search for patients with out-of-state Delta Dental coverage on the secure [Dentist Connection](#). Once you login, click on Patient Information at the top of the page and follow the prompts.

The default patient search is for Delta Dental of Iowa members. The search results will be empty if you have a patient with another Delta Dental member company. Follow the prompts and enter the patient's name and SSN. This should populate the patient's eligibility and benefit information, along with their Delta Dental member company and contact information. For further information, please view the information below in the [presentation](#) link. If you have any questions, please contact ProvRelations@deltadentalia.com.

2025 Dentist Office Manual

The 2025 Delta Dental of Iowa Dentist Office Manual will be available on the secure [Dentist Connection](#) on December 1, effective Jan. 1. Once you log in, click on "Resources" at the top of the page and select "Manuals."

2025 CDT Changes

Changes are effective January 1, 2025.

10 additions and 2 deletions

8 revisions/ 4 editorial changes

Review the updates [here](#).

Dental Fraud

Did you know that 3-10% of healthcare expenditures are estimated to result from fraud? For more info, visit [The Challenge of Health Care Fraud](#). Delta Dental of Iowa offers training on our secure [Dentist Connection](#) for additional resources.

If you notice any dental services on your Remittance Advice that were not actually done, or if you think there might have been wrong information submitted to Delta Dental, please call us at 1-888-472-2793 or email provrelations@deltadentalia.com.

Provider Seminars

We want to extend our sincerest gratitude to our fall Professional Relations Seminar attendees. If you missed it, feel free to review our [presentation](#). We look forward to seeing you in 2025!



Give Smiles for Veterans

Iowa's veterans are dealing with more health problems than others in our state, and these issues are impacting their oral health, overall health, and well-being. To better understand the effects of these challenges, Delta Dental of Iowa Foundation teamed up with the [American Institute of Dental Public Health](#) to look at the [current state of veterans' oral health](#) in Iowa, what causes these problems, and to collaborate to find solutions.



For your **smile**. For your **health**.
For your **community**.

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